

BlueCross BlueShield of Tennessee

801 Pine Street, Chattanooga, TN 37402 www.bcbst.com

Business Telephone: (423) 535-5600**Telephone (Automated):** (800) 565-9140**Fax:** (423) 535-6355**Ownership:** BlueCross BlueShield of Tennessee, Inc. Not-for-profit. Private.**Contracted or Affiliated PBM(s):** Caremark Rx, Inc.**States Served:** Tennessee.**Alias(es):** Volunteer State Health Plan, TennCare Select

Key Executives

Chief Executive Officer: Vicky Gregg
 President: Joan Harp
 Chief Operations Officer: Robert Worthington
 Chief Financial Executive: John Giblin
 Chief Medical/Clinical Officer: Ken Patrick, M.D.
 General Counsel or Legal Affairs: Bill Young
 Provider Relations or Network Executive: Robert Fox
 Marketing and/or Sales Executive: Linda Andrae
 Member Relations: Jane Havens
 Pharmacy Director: Dr. Terrence Shea
 Specialty Pharmacy: Dr. Ned Giles
 Public Relations: Bill Steverson
 Information Systems: Chris Levan

NCQA Health Plan Accreditation Status

Commercial PPO, BlueCross BlueShield of Tennessee, Inc. - Health Plan Accreditation: Scheduled
 Medicaid HMO, Volunteer State Health Plan, Inc. - MCO Accreditation: Excellent

Health Plan Enrollment

Total Medical Enrollment:	2,907,762
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By Risk Type:

Fully Insured:	990,430
Self-Funded/ASO:	1,917,332
Shared Risk:	0
Other/Unspecified:	0

By Sector:

Commercial Risk:	822,518
Public Sector Risk:	167,912
Other/Unspecified:	0
Commercial Non-Risk:	1,709,087
Public-Sector Non-Risk:	208,245

Individual (non-Group) Enrollment:	95,161
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By State:

AK:	1,297	AL:	36,777	AR:	15,672	AZ:	11,506	CA:	15,343	CO:	6,548
CT:	1,564	DC:	303	DE:	475	FL:	26,336	GA:	38,942	HI:	74
IA:	2,990	ID:	2,019	IL:	15,855	IN:	12,838	KS:	3,548	KY:	31,364
LA:	10,377	MA:	3,320	MD:	3,106	ME:	444	MI:	9,877	MN:	2,127
MO:	14,403	MS:	41,386	MT:	562	NC:	24,505	ND:	177	NE:	1,612
NH:	1,078	NJ:	2,821	NM:	5,440	NV:	2,057	NY:	6,244	OH:	12,719
OK:	9,106	OR:	6,415	PA:	10,555	PR:	24	RI:	391	SC:	14,360
SD:	1,100	TN:	1,627,980	TX:	46,527	UT:	2,461	VA:	22,088	VT:	182
WA:	4,818	WI:	2,736	WV:	5,536	WY:	1,654				

Note: State enrollment does not include FEP membership and national servicing members (members from other Blues Plans).

Commercial Risk Enrollment by Plan Design:

Health Maintenance Organization/HM	0
Point of Service/POS:	0
Preferred Provider Organization/PPO:	767,136
FFS/Managed Indemnity:	0
Medicare Supplement:	55,382

Public Sector (Government) Risk by Type:

Total Medicare Advantage (Part C):	18,226
Medicare CCPs:	160
Medicare PFFS Enrollment:	18,066
Medicaid HMO Enrollment (Risk):	149,686
SCHIP/Medicaid Expansion/Other:	0

Consumer-Directed Health Care (CDH) Enrollment:

All CDH Enrollment:	83,035
HRA-Based Plans:	11,137
HSA-Qualified Plans:	71,898